



Eastern New Mexico University - Roswell

2026-2027 Student Handbook

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A Message to ENMU-Roswell Students

Welcome to Eastern New Mexico University-Roswell!

Whether your goal is to transfer to a four-year university, prepare for a technical career, enhance your professional skills, or pursue life-long learning for personal enrichment, ENMU-Roswell is an excellent choice.

This Student Handbook is designed to support your personal, professional, and academic success during your time with us. Inside, you'll find:

- General information about the college and its services
- An overview of campus resources available to help you succeed
- Important policies—both academic and non-academic, including Financial Aid guidelines
- Opportunities to connect through student activities, clubs, and organizations
- Information about your rights and responsibilities as a student

From enrollment to graduation—and every step in between—the Student Affairs team is here to support you. We encourage you to take full advantage of the many programs and services designed to help you achieve your goals. Get involved in cocurricular activities and student life—it's one of the best ways to make your college experience both rewarding and memorable.

Once again, welcome to ENMU-Roswell! I am here to be your advocate and wish you a successful and fulfilling academic year.

Eric Mann

Interim Vice President of Academic and Student Affairs



Eric Mann, Interim VPASA

Governance / University Boards

Board of Regents

- The Honorable Michelle Lujan Grisham, Governor of the State of New Mexico (ex officio)
- Stephanie Rodriguez, Secretary, NM Higher Education Department (ex officio)
- Trish Ruiz, President
- Ray Birmingham, Vice President

- Emily Wilbanks, Student Regent
- Lance Pyle, Member
- Phillip Bustos, Member

Community College Board

- Carleton Avery, President
- Tamaliah Luera, Vice President
- Rissie Daubert, Secretary
- Jamila Miller, Member
- Ginger Miller, Member

Foundation Board

- Steve Henderson, President
- Jon Hitchcock, Vice President/Treasurer
- Adriann Ragsdale, Secretary
- Oscar Armendariz
- Jose Chavez
- Laurie Dudek
- Justin McClelland
- Dr. Shawn Powell (President, Eastern New Mexico University – Roswell)
- Desiree Rogers Rattan
- Richard Taylor
- LaNelle Witt
- Carleton Avery (President, Community College Board) (ex officio)

University Administration

Shawn D. Powell

President, ENMU-Roswell Campus

A.A.S., Community College of the Air Force

B.S., University of Oklahoma

M.A., University of Central Oklahoma

M.A., University of Oklahoma

Ph.D., University of Northern Colorado

Eric Mann

Interim Vice President, Academic and Student Affairs

A.S., Eastern New Mexico University-Roswell

Eastern New Mexico University - Roswell

B.A.A.S., M.Ed., Eastern New Mexico University

M.Ed., Eastern New Mexico University

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B.S., Eastern New Mexico University

M.S., West Texas A&M University

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B.A., Chapman University

M.A., University of California, Los Angeles

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Interim Assistant Vice President, Student Affairs

B.A., University of New Mexico

M.Ed., Eastern New Mexico University

Veronica Muñoz

Assistant Vice President, Student Engagement

B.S., University of the Southwest

M.A., Grand Canyon University

Stephanie Miles

Director, Human Resources

B.B.A., M.B.A., Eastern New Mexico University

SHRM-CP, Society of Human Resource Management

Rick Sommer

System Title IX Coordinator

Accreditation

ENMU-Roswell is accredited as an operationally separate campus by the Higher Learning Commission, one of six higher education regional accrediting bodies in the United States.

Eastern New Mexico University-Roswell recently completed a four-year comprehensive review in 2021 and the Institution is in compliance with all standards. The College will have a reaffirmation visit in the 2027-2028 academic year.

The Higher Learning Commission

(312) 263-0456

(800) 621-7440

Website: www.hlcommission.org

ENMU-Roswell is also a member of the American Association of Community Colleges. Various programs are certified by their own accrediting agencies.

Accreditation

Mission Statement

To enrich lives through learning.

Accreditation

Campus History

History

Roswell Community College was officially established as a branch of Eastern New Mexico University in the fall of 1958. When Walker Air Force Base closed on June 30, 1967, the college acquired 234.5 acres, including 27 major brick structures and numerous frame construction buildings. Roswell Community College was renamed Eastern New Mexico University - Roswell.

For the first time, ENMU-Roswell could offer, in addition to its academic transfer program, a successful career and technical program which included training in various skilled trades and work in the health occupations areas. Enrollment has increased from 157 part-time students in 1958 to approximately 2,000 students in the spring of 2024, illustrating the need for educational opportunity in Southeastern New Mexico.

Through a series of statewide and local bond issues, a number of new buildings have been constructed. Several other facilities have been renovated and expanded to meet the changing needs of the ENMU-Roswell campus. Between 1996 and 2010 the following projects were completed: Arts & Science Center, Instructional Center renovation, Swimming Pool renovation, Instructional Technology Center, Aviation Maintenance expansion, Auto

Tech/Occupational Training Center repair, Health Science Center Phases I and II, Sierra Vista Village, and renovation of the Campus Union Building. The Student Services Center, which centralizes student services functions, was completed in January of 2013. Bond issue and capital funds were utilized for renovations to the Automotive and Welding facilities and for the construction of a new maintenance building on campus in 2021-2022.

Students' Right to Know

Consumer Information - Notice to Students

In compliance with the Department of Education Federal Regulations, the Campus Crime Report and the Graduation Rate Report are available on the ENMU-Roswell website at www.roswell.enmu.edu

A printed copy is available upon request from either Campus Security or the Assistant Vice President for Student Affairs. Students may call 1-800-243-6687 or mail a request to Campus Security at:

PO Box 6000

Roswell, NM 88202

Accommodations for Students with Disabilities

Academic Accommodations

The Disability Services Office at Eastern New Mexico University – Roswell provides academic accommodations to students with disabilities to ensure accessibility to university courses and programs. Academic accommodations are any adjustments that provide equal academic opportunity a student with disabilities. Academic accommodations are provided to eligible students free of charge.

According to the Americans with Disabilities Act (ADA) of 1990 and Section 504 of the Rehabilitation Act of 1973, a disability is defined as a mental or physical impairment which substantially limits one or more major life activities: self-care, performing manual tasks, walking, seeing, hearing, speaking, learning, and working. If you have a disability that impacts your academic performance, provide current documentation by a qualified professional, and schedule an appointment with the Disability Services Office.

Academic accommodations are generated during the initial meeting/intake interview. Instructors will be notified of the student's academic accommodations by the Disabilities Services Office. The student is required to meet and discuss their academic accommodations with their instructor(s) for each term they are enrolled at ENMU-Roswell. Eligible students are encouraged to schedule a meeting with the Disability Services Office as soon as possible, understanding that some accommodations cannot take effect immediately.

Academic requirements the University can demonstrate are essential to the program of instruction being pursued by such student or to any directly related licensing requirement will not be regarded as discriminatory (104.44 of Section 504, American Disabilities Act).

Students with disabilities have the right to equal access to courses, programs, activities, services, and facilities and are entitled to reasonable accommodations. Academic accommodations are to be renewed each semester the student attends ENMU-Roswell. Academic accommodations are not retroactive; therefore, students must contact the Disability Services Office as soon as possible to receive academic accommodations.

Academic accommodations are not intended to lower the academic standard or provide anyone with an advantage over others. Disabilities Services Office does not issue waivers or make substitutions for courses listed in degree plans.

For a diagnosis of Learning Disability, ADHD, and other psychological disorders, a neuropsychological examination, psychological, or psycho-educational evaluation is required. Objective evidence of a substantial limitation must be provided. The evaluator's name, professional credential relevant to the diagnosis, and his/her contact information must be documented. Documentation must be on letterhead, typed, dated, and signed.

The Disability Services Officer reserves the right to request additional information. The cost for documentation is borne by the student. All student information is kept confidential.

How to Register for Academic Accommodations:

Apply to be accepted for admission to ENMU-Roswell through the regular admission process.

1. Provide the Disability Services Office with current and comprehensive documentation of a diagnosed disability dated within the last five years.
2. Schedule a meeting with the Disability Services Officer to determine appropriate and reasonable accommodations at the beginning of each semester.

Students can also register for academic accommodations online by going to the following link <https://www.roswell.enmu.edu/academic-accommodations/>

Please contact 575-624-7268 or 575-624-7002 for additional information.

What Kind of Services Are Available?

The following may be provided based on need and availability:

Reasonable Accommodations (including auxiliary aids and adaptive equipment):

- Print enlargement
- Books in audio format
- Extended testing time
- Preferential seating

Students' Rights & Responsibilities

The following section on Student's Rights and Responsibilities serves to define the rights and responsibilities of a student as well as a process for resolving problems that develop between a staff member and a student. Most of the time, a problem is the result of a simple misunderstanding of what is expected from the other person. Direct communication between the student and the staff member will usually resolve these matters. The following regulations incorporate a definition of a student's rights and responsibilities and both formal and informal means of the due process and conflict resolution.

STUDENTS' RIGHTS

1. Right of access to scheduled class meetings and appropriate instructional and support services.

2. Right to a syllabus describing course objectives; evaluation procedures; major course requirements such as term papers, book reviews, field trips and reports; and rules of attendance, grading, and conduct.
3. Right to have instruction that begins promptly; is presented in a clear and concise manner; and provides relevant, structured activities consistent with the contact hour requirement of the course.
4. Right to be treated in a humane, ethical, fair and unbiased manner, both in the classroom and in all communication and contact with the instructor.

STUDENTS' RESPONSIBILITIES

1. Responsible for selecting a program of study that is consistent with his/her interests, skills and abilities.
2. Responsible for selecting courses that are consistent with his/her program objective and readiness levels.
3. Responsible for enrolling for a schedule of courses in accordance with the time and effort allocated to academic requirements.
4. Responsible for being punctual and attending classes.
5. Responsible for being attentive and for appropriately participating in class activities.
6. Responsible for completing all class assignments as directed by the instructor.
7. Responsible for consulting with the instructor as soon as possible if problems arise.
8. Responsible for complying with official announcements.
9. Responsible for seeking appropriate support services, to improve his/her level of academic achievement and to enhance the quality of college life.
10. Responsible for behaving in a humane, ethical and unbiased manner both in the classroom and in all communication and contact with the instructor, other staff members and other students.

Student Records

Academic Standing

Students who do not maintain adequate academic standing (Good Standing) will begin to progress from Academic Warning to Academic Probation and finally to Academic Suspension.

Academic Warning

- All students whose GPA falls below a cumulative GPA of 2.0 for the first time will be placed on Academic Warning at the end of that semester.
- Students whose cumulative GPA remains below 2.0 after being placed on academic warning will continue on academic warning status as long as their semester GPA is 2.25 or higher, or until the Cumulative GPA is again above 2.00.
- Students whose cumulative GPA and Semester GPA are below 2.0, and have earned less than 16 hours will remain on academic warning status. Once 16 hours have been earned, failure to meet either the semester or cumulative GPA requirement will result in Academic Probation Status.

Academic Probation

- Students whose cumulative GPA remains below 2.0, whose semester GPA is below 2.25, and who have earned at least 16 hours, will be placed on Academic Probation.

- Students whose cumulative GPA remains below 2.0 after being placed on academic probation will continue on academic probation status as long as their semester GPA is 2.25 or higher, or until the Cumulative GPA is again above 2.0.
- Students whose cumulative GPA remains below a cumulative 2.0 and semester GPA remains below 2.25 after one semester of probation will be placed on Academic Suspension.

Academic Suspension

- Students suspended for the first time will be allowed to apply for readmission to ENMU-Roswell after one regular academic semester (fall or spring) has elapsed.
- Students suspended for a second time will be allowed to apply for readmission after two regular academic semesters (fall or spring) have elapsed.
- Students suspended for a third time will be allowed to apply for readmission after a period of five years has elapsed.
- Readmission in any of these instances is not automatic.

Students whose cumulative GPA is raised to 2.0 or higher after being placed on Academic Warning, Academic Probation, or Academic Suspension, will be placed back into Good Standing status. Subsequent failures to meet the above academic standards will result in Academic probation or suspension statuses, accordingly.

Continuing students on academic warning, probation, and suspension waiver may enroll only during regular registration periods, and once grades have been posted for the current semester. Failure to meet the conditions of the Suspension Waiver may result in disenrollment, further suspension or denial of readmission to the University.

Students suspended from any ENMU campus are suspended from the University. Suspended students must apply for readmission to the University, regardless of the campus of enrollment, and must submit an Academic Appeal to the Academic Standards Committee. The Academic Standards Committee will review the appeal and determine whether or not the student will be allowed readmission to the University. Students allowed readmission after suspension will be placed on a suspension waiver with specified conditions for enrollment. These conditions may include a required minimum semester GPA, repeat of certain courses, or other requirements deemed appropriate by the Academic Standards Committee.

Transfer Students and Academic Probation and Suspension

If students on probation from another university wish to enroll at ENMU-Roswell, their first semester of attendance will be a probationary semester. Students may be suspended at the end of that semester if they fail to obtain a 2.0-semester grade point average.

If students on suspension from another institution wish to enroll in courses at ENMU-Roswell, they may appeal to the Academic Standards Committee for an admission waiver. Please note that credits earned during suspension periods may not be accepted by receiving institutions.

Dean's Honor List

Students enrolled for 12 or more credit hours at ENMU-Roswell whose GPA is 3.25 or better at the end of the semester will be listed on the Dean's Honor List. Audit courses are not included in the credit hour calculation. This list is prepared for the fall and spring semesters only.

Auditing

Students may audit classes by indicating NC (noncredit) on the registration form. Students may change the registration to credit during the drop/add period provided that all requirements for regular admission are met. It is also possible for students to register for credit and change to audit during the drop/add period. Courses taken for noncredit will appear on the student's transcript as "NC" with no credits recorded and no grades assigned.

Fees for auditing classes are the same as for taking classes for credit.

Student Course Load

Full-Time Students

A full-time course load is 12 through 18 credit hours during a regular semester and 6 through 12 during an eight-week summer session. Students exceeding 18 hours in a regular semester or 12 hours in a summer session require approval by the Assistant Vice President of Student Affairs and will be assessed additional tuition and/or fee charges.

Part-Time Students

Students who register for fewer than 12 credit hours per semester are considered to be part-time students.

Credit Hours

Overview of Credit Hours – ENMU-Roswell Credit Hour and Contact Hour Policy (2017)

Federal Credit Hour Definition: A credit hour is an amount of work represented in intended learning outcomes and verified by evidence of student achievement that is an institutionally established equivalency that reasonably approximates not less than: (1) one hour of classroom or direct faculty instruction and a minimum of two hours of out-of-class student work each week for approximately fifteen weeks for one semester or trimester hour of credit, or ten to twelve weeks for one quarter hour of credit, or the equivalent amount of work over a different amount of time; or (2) at least an equivalent amount of work as required in paragraph (1) of this definition for other activities as established by an institution, including laboratory work, internships, practicums, studio work, and other academic work leading toward the award of credit hours.^[1] ENMU-Roswell adheres to the federal definitions and with expectations of accepted practice in higher education.

Credit Hour Definition

One credit hour will be awarded for the satisfactory completion of student work. The type of instruction listed defines the contact hours needed for each instructional modality.

Credit hours are generated for various types of instruction as follows:

- **Lecture/Theory:** All lecture/theory courses will be offered at either 13.3, 15.0, or 16.0 contact hours per term which constitutes one credit hour.^[2] Lecture/Theory is an amount of work represented and verified by evidence of student achievement that reasonably approximates 15 contact hours of direct faculty instruction and a minimum of 30.0 contact hours of out-of-class student work each term.

- **Science/Technical Laboratory:** a minimum of 45 contact hours per term constitutes one credit hour. Laboratory instruction encompasses both career technical laboratory settings and general education laboratories associated with such disciplines as biology or chemistry. Laboratory instruction is an educational activity with students conducting experiments, perfecting skills, or practicing procedures under the direction of a faculty member. Laboratories typically do not require out-of-class student work.
- **Studios:** A minimum of 30 hours per term constitutes one credit hour. Studio describes a class in which all students are engaged in creative or artistic activities, which are new and unique and not formulated in a lecture setting. Every student in the room is performing a creative activity to obtain a specific outcome while receiving guidance from an instructor. Studio courses require little or no out of class study.
- **Activity:** A minimum of 30 hours per term constitutes one credit hour. Activity describes a class in which all students are engaged in physical activities which are new and unique and not formulated in a lecture setting. Every student in the room is performing a physical activity to obtain a specific outcome while receiving guidance from an instructor. Activity courses require little or no out of class study.
- **Practicum:** A minimum of 45 hours per term constitutes one credit hour. Practicum instruction is on-or-off-campus work experience, integrated with academic instruction. Students apply theoretical concepts to practical situations within an occupational field.
- **Cooperative/Internship/Fieldwork:** A minimum of 45 hours per term constitutes one credit hour. A cooperative, internship, or fieldwork is an off-campus work experience. It augments formal classroom instruction but is not integrated with a particular course.
- **Clinical:** A minimum of 45 hours per term constitutes one credit hour. Students are assigned to clinical practice under the supervision of faculty or staff at an external agency with a focus on providing hands-on skills practice appropriate to the goals and objectives of the program.

Additional Guidelines

- Lecture/Theory/Lab combination courses will adhere to guidelines established above.
- Independent Study and Topics courses will be consistent with the guidelines identified for the particular type of instruction.
- Exceptions to the above guidelines, including courses which exceed the minimum contact time/credit hour ratios, will be referred to the Vice President for Academic and Student Affairs for consideration.

[1] United States Department of Education. Office of Postsecondary Education. Guidance to institutions and accrediting agencies regarding a credit hour as defined in the final regulations. March 18, 2011. Accessed on February 20, 2018 at: <https://fsapartners.ed.gov/knowledge-center/library/dear-colleague-letters/2011-03-18/gen-11-06-subject-guidance-institutions-and-accrediting-agencies-regarding-credit-hour-defined-final-regulations-published-october-29-2010>

[2] ENMU-Roswell regular term classes are sixteen weeks long. One fifty-minute class multiplied by sixteen weeks equals 800 minutes. 800 minutes divided by 60 minutes, (standard hour) equals 13.3 minimum contact hours. 16 contact hours for one credit is only utilized in programs that are accredited by outside organizations that have this higher requirement.

Student Classification

Students who have earned fewer than 29 credit hours of satisfactory academic work are classified as freshmen. Those who have accumulated 30 or more credit hours are classified as sophomores.

Grading Systems

The following are letter grades given and their equivalents in grade points:

“A” – Four grade points per credit hour - “A” grade indicates exceedingly high achievement.

“B” – Three grade points per credit hour - “B” grade indicates above average achievement.

“C” – Two grade points per credit hour - “C” grade indicates satisfactory achievement.

“D” – One grade point per credit hour - “D” grade indicates marginal achievement.

“F” – Zero grade points per credit hour. “F” grade indicates unsatisfactory achievement.

Other report abbreviations and their meanings include the following:

“I” – Incomplete - The “I” grade is given for passing work which could not be completed due to circumstances beyond the student’s control. The following policies apply to “I” grades:

1. In no case is an “I” to be used by faculty to avoid the assignment of “D” or “F” grades for marginal or failing work.
2. Change of an “I” to a satisfactory grade is accomplished by the instructor submitting a change of grade form to the Office of Admissions & Records when the work has been completed. An “F” grade may be given for inadequate work or work not completed in a timely fashion.
3. A student cannot change an “I” by re-enrolling in the course. Repeating a course will give the student a new grade but will not remove the “I” from the previous registration.
4. An “I” grade will not replace an “F” grade for grade point average determination.
5. It is the student’s responsibility to remove an “I” by completing his/her coursework in a manner acceptable to the instructor before the end of the next regular semester. In the event that an instructor no longer teaches at ENMU-Roswell or the instructor cannot be reached, the student should contact the appropriate dean for further assistance.
6. Failure of the student to complete required coursework and/or failure of the instructor to submit the appropriate Grade Change Form before the end of the next regular semester will result in the conversion of the “I” to a grade of “F”.

“N” – No grade reported by the instructor.

“W” – Withdrawal - “W” indicates formal withdrawal from the class prior to the withdrawal deadline for each semester.

“S” – Satisfactory - “S” indicates satisfactory completion of a short-term workshop or other unique course designated for “S-U” grading.

“U”– Unsatisfactory - “U” indicates unsatisfactory work in a short-term workshop or other unique course designated for “S-U” grading.

“NC” – Audit. “NC” indicates that students are taking the course for no credit.

“CRE” – indicates credit granted for Prior Learning

Assessment (PLA)-related coursework. See Prior Learning Assessment section.

Students may access their grades and a calculated semester and cumulative GPA through the secure sign-in area of the ENMU-Roswell website at the end of each semester. Only those courses with grades “A,” “B,” “C,” “D,” or “F” are included in the calculation of the GPA. Grades of “AU,” “NC,” “I,” “N,” “S,” “U,” and “W” are excluded from the calculations but are included on the grade report.

Numbering of Courses

Courses at ENMU-Roswell are numbered according to classification. Acceptance as transfer credit at another institution is at the discretion of the receiving institution. Courses numbered from 090 to 099 are developmental courses; 1000 through 1990 are primarily for freshmen; and 2000 through 2999, for sophomores.

Repeating Courses

A course may be repeated to replace a grade earned in it. The following regulations will apply:

1. The original and the repeat course must have been taken from an ENMU–Roswell campus and must be graded courses. (See further information regarding transfer course repeats below).
2. A course of one type may never be repeated by a course of another type, e.g., a directed study for a regularly scheduled classroom course, etc.
3. All course enrollments and grades will appear on the transcript, but only the highest grade earned will be used to calculate the grade point average (GPA). Where there is a difference of hours of credit or of course number level, the value of the repeat course with the highest grade will be used to calculate the grade point average and in determining the satisfaction of degree requirements.
4. A grade of “I,” “NC,” or “W” for a repeat course does not replace a previous grade, and the original grade will remain in the student’s cumulative GPA.

Courses transferred from other institutions may be repeated, and the highest grade will be used to satisfy degree requirements. Both courses will be counted in the calculation of the grade point average (GPA).

Program requirements may contain further restrictions regarding repeated courses for the satisfaction of program requirements. Please refer to specific program requirements in this catalog and consult with program representatives as needed for further clarification.

Specific courses may be repeated multiple times for courses designed to offer a different curriculum and/or to increase knowledge each time the course is taken. Courses that are allowed to be repeated may be viewed in the course descriptions.

Directed Studies Courses

Directed Studies courses allow the student: (1) to investigate in depth some subject matter that is not covered in the courses regularly offered by ENMU-Roswell or (2) to take a course in the catalog that has not been offered in the regular spring or fall semesters. To arrange a directed study course, the student must obtain and complete the following:

1. Approved Directed Study Request form from the Office of Admissions & Records showing that the student has a GPA of at least 3.0 in the area of study and has a cumulative GPA of at least 3.0.
2. Agreement of a full-time faculty member to be his or her mentor/sponsor for the course. The mentor/sponsor works with the student during the academic year and administers the examination during the scheduled examination period at the end of the semester.
3. Syllabus describing the work to be undertaken, meeting schedule, and assignments with deadlines. Assignments must, as a minimum, require 30 hours of work per credit hour in the form of a substantial research paper, study, or project.
4. Signatures of the: (1) student (2) faculty member, (3) Registrar, (4) Dean of applicable academic unit, and (5) Vice President for Academic and Student Affairs.

Once the Vice President for Academic and Student Affairs has returned the completed copy to the appropriate Dean, the course is entered into the system, and the student can register for the course. When the course is completed, the faculty member assigns the grade. A copy of the student's work is retained in the unit office. The course appears on the transcript under the subject designation and the number 291.

Changing Grades

Once grades are posted to the academic history and permanent record of the student, they may be changed only through the submission of a Grade Change Form which will include justification of the change, and the approvals of the instructor and the appropriate Program Director and/or Dean.

Students wishing to appeal a grade already on record must petition the instructor. Further appeal may be made to the appropriate Dean. If the appeal is not satisfied at the unit level, a student may file a formal appeal for consideration to the Academic Standards Committee.

The Grade Appeal Form is available on the "Records" webpage of the ENMU-Roswell website.

Grade change requests will not be considered after a period of one year from the posting of grades on the transcript.

Academic Clemency

The ENMU-Roswell academic clemency policy allows qualified students to redeem their academic record.

Philosophy

Students who have attempted college work previously and were not successful in their effort and now wish to resume their college careers but are held back by poor academic records may, through the application of academic clemency, exclude from current work the poor academic record under certain conditions.

Criteria

To be considered for the academic clemency program, a student must have last attended ENMU-Roswell five or more years ago, be readmitted through normal channels, and complete at least 12 hours after returning with a Grade Point Average (GPA) of at least 2.0 on those hours.

Procedure

Students who meet these criteria may apply for clemency in the Office of Admissions & Records. No courses taken prior to the student's return will be counted in the ENMU-Roswell GPA. Courses with a grade of "D" or better will be carried forward as earned credit only and can be used to meet degree requirements. Note:

1. This policy pertains to the calculation of the GPA for progress toward degree completion and does not pertain to GPA calculated for professional certification and/or licensing.
2. Students can apply for and benefit from this policy only once, and it is not reversible. Grades earned before clemency remain on the student's record, and a statement at the time of clemency will explain the action taken.
3. The student who has already graduated may not apply for clemency.

Graduation

All students expecting to complete their programs of study must submit a separate graduation application for each degree/certificate pursued.

Refer to the University calendar for graduation application deadlines. Failure to submit the application prior to the deadline may result in processing delays and/or require the student to graduate with the next scheduled graduation class.

Students who submit a graduation application by the priority deadline (as noted on the University calendar) will be notified of requirements needed to complete that program of study.

At the end of the semester in which the student is eligible to graduate, diplomas will be ordered, and students will be notified through the ENMU-Roswell campus email system of their final graduation status. Diplomas will be mailed to graduates approximately eight to ten (8-10) weeks after the end of the semester. Degrees will be posted at the same time diplomas are ordered. Students wishing to participate in commencement ceremonies and have their names published in the graduation program or newspaper must state so on their graduation application.

Students must have a cumulative grade point average of 2.0 in order to meet graduation requirements.

NOTE: Participation in commencement ceremonies does not constitute meeting certificate and degree requirements. Completion of certificate and degree requirements will be verified once final semester grades have been posted.

Graduating with Honors

Graduation honors are awarded based on the student's overall GPA. For pre-graduation publicity and commencement material, "HONORS" status will be determined at the end of the semester preceding graduation.

Honors are awarded to students who graduate with an overall grade point average (GPA) of 3.50 or higher. The notation "WITH HONORS" will be printed on the diplomas and posted on the transcripts of all such students.

Family Education Rights and Privacy Act (FERPA)

The Family Education Rights and Privacy Act provides eligible students with certain rights with respect to their education records. Education records mean those records that are directly related to a student and maintained by ENMU-Roswell or by a party acting for ENMU-Roswell, with some exceptions. Eligible students in attendance at ENMU-Roswell include students attending in person and those attending by other means, such as by FERPA language, videoconference, satellite and Internet.

For additional information about rights as a student under FERPA, please see:

ENMU-R's Annual Notice to Students Regarding FERPA Rights which can be accessed by students at <https://www.roswell.enmu.edu/consumer-information-disclosures/>.

Contact the Office of Admissions & Records for additional information regarding student rights under FERPA.

Office of Admissions & Records

56 University Blvd

Roswell, NM 88203

Phone (575) 624-7141

Fax (575) 624-7144

records@roswell.enmu.edu

Services Available to Students

STUDENT SERVICES

Student services are those services offered to enhance student success or student life or which support students' academic responsibilities outside the classroom. These programs are supported directly by the University or grant funding.

ADVISING SERVICES

One Stop Center (575) 624-7294

Open Monday-Thursday 7:30 AM - 6:00 PM

Friday 8:00 AM - 12:00 PM

Advising Services guides students in planning and achieving their education, career, and life goals.

Advising Services advises all first-time, degree-seeking students and students on warning, probation, or suspension.

Students outside of these criteria are welcome to utilize the services provided by Advising Services, but should also seek advising from the program director for their field of study.

STUDENT OUTREACH

Eastern New Mexico University - Roswell

College Services Center, Suite 202 (575) 624-7201

Open Monday-Thursday 7:30 AM - 5:30 PM

Friday 8:00 AM - 12:00 PM

The Student Outreach Program, TRiO, is a composite of three programs designed to improve academic performance, increase student motivation, and smooth the transition from one level of education to the next.

These programs include the following:

- Educational Opportunity Center
- Educational Talent Search Program
- Upward Bound Program

STUDENT SUPPORT SERVICES

Instructional Center, Room 203 (575) 624-7113

Open Monday-Thursday 8:00 AM - 6:00 PM

Friday 8:00 AM- 12:00 PM

Student Support Services (SSS) is a systematic student success program that assists and empowers students to graduate from ENMU-Roswell and then transfer to a four-year college or university.

All SSS participants are overcoming obstacles to education, such as limited income, first generation to attend college, or a disability.

For eligibility and program requirements, please contact the SSS office.

STUDENT FINANCIAL AID

One Stop Center (575) 624-7400

Open Monday-Thursday 7:30 AM - 6:00 PM

Friday 8:00 AM - 12:00 PM

The Financial Aid Office provides assistance to students in the form of grants, loans, work-study, and scholarships. The amount and type of aid depends on the availability of funds and a student's established financial need.

All students seeking financial aid assistance must complete the FAFSA (Free Application for Federal Student Aid).

Because financial aid resources are limited, completed files are reviewed and awarded on a first-come, first-serve basis.

TESTING SERVICES

Instructional Center, 2nd Floor (575) 624-7227/(575) 624-7183

Open Monday-Thursday 7:30 AM - 5:30 PM

Friday 8:00 AM - 12:00 PM

Testing Services provides a variety of testing assessments and examinations for ENMU-Roswell students, staff, and individuals in the community. Testing Services administers various standardized national exams such as CLEP™ (College Level Examination Program), GED™ (General Education Development); ETS HiSET™ (New Mexico High School Equivalency Test); Distance Education Proctoring, and other tests as requested by individuals and departments (contact Testing Services regarding proctoring/sitting fees).

In addition to these standardized tests, Testing Services offers computer-based testing for teacher licensure program National Evaluation Series (NES™) examinations, GRE™ (Graduate Record Exam), MOS™ (Microsoft Office Specialist) certifications exam(s), FAA™, and the A+ Examination™.

CAMPUS SECURITY

Campus Security Building (575) 624-7180/(575) 624-7181

On duty 24 hours per day, 7 days per week, including holidays

Campus Security provides all security services for the campus.

Security officers can be reached through the switchboard or by calling (575) 624-7180.

Preventing crime is a shared responsibility between the college and its campus members.

Please promptly report crime or suspicious activities that occur on campus to a security officer or the security office. For emergencies, always call 911 first.

STUDENT SUCCESS CENTER

Learning Resource Center (575) 624-7225

Open Monday-Thursday 8:00 AM- 6:00 PM

Friday 8:00 AM- 12:00 PM

The Learning Resource Center (LRC) houses the centralized Program for Academic Student Support (PASS) for the campus. PASS offers free tutoring in writing, math, and science across all departments. PASS offers a comprehensive collection of services designed to help students reach their academic goals. The PASS team coordinates additional academic support in selected courses through the Supplemental Instruction (SI) Program as well as online tutoring with the PASS team and 24/7 professional tutoring via NetTutor (found in each Canvas course). Students also have access to professional tutors and other academic support services in the Writing Lab, English Language (EL) Lab, Math Lab, and STEM Lab. The Learning Resource Center also offers auxiliary services offered to students including a computer lab, group study rooms, a veteran's lounge, and a student lounge. All programs and initiatives are free for ENMU-Roswell students.

AUXILIARY SERVICES

Auxiliary services are offered on the ENMU-Roswell campus by groups or agencies to support student success, health and wellness, independent living, or family issues. Some services are directly supported by ENMU-Roswell while others are provided by private entities.

SIERRA VISTA VILLAGE

www.sierravistavillage.com

Sierra Vista Village Clubhouse (575) 347-7132

Open Monday-Friday 8:00 AM - 5:00 PM

ENMU-Roswell's residence halls offer students more than a place to sleep and study. The facility is an important part of the educational process. Students learn by sharing their thoughts, concerns, and interests with other students in an environment outside the classroom. Living in the residence halls allows students to develop a sense of independence and responsibility for themselves and others, as well as an awareness and understanding of different lifestyles.

CAMPUS BOOKSTORE

enmucampusstore.com

College Services Center, First Floor (575) 624-7192

Open Monday-Thursday 9:00 AM - 4:00 PM

Friday 8:00 AM - 12:00 PM

The bookstore offers an extensive selection of new and used textbooks. Students may return or exchange textbooks during the add/drop period with a valid receipt and if books are in their original purchase condition. Distance learners can order textbooks online at www.enmu-roswellshop.com. During finals week, the bookstore offers a buyback service and will purchase some or all of a student's used books, providing the textbook is being used the following semester.

INTRAMURAL SPORTS/ GYMNASIUM

Physical Education Center (575) 624-7338

Open Monday-Thursday 7:30 AM-6:00 PM

Friday 7:30 AM-12:00 PM

An intramural program and a variety of physical education courses take place throughout the year. Intramural sports competitions include arena football, basketball, flag football, horseshoes, racquetball, tennis, volleyball, wallyball, and weight lifting.

The Physical Education Center also houses a basketball court, racquetball court, cardio workout room, and weight room for student use.

Clubs & Organizations

CLUBS & ORGANIZATIONS

Any ENMU-Roswell student group officially recognized by the University is declared to be a student organization and is subject to the Clubs, Organizations, and Advisor Handbook. Initial recognition of a student organization constitutes approval of its proposed program and purposes (constitution). Recognition is a charter to exist and continued recognition may be withdrawn or suspended by the Assistant Vice President of Student Affairs. Recognition by ENMU-Roswell gives a student organization/ club the right to use the name of ENMU-Roswell and in turn implies the responsibility of the organization to use the name wisely. Recognized organizations may use facilities according to established policies.

Each organization needs to apply for recognition through the College Development Office. The organization will be asked to complete and turn in a copy of its proposed constitution, bylaws and an organizational application form, all provided on the ENMU-Roswell Website. Its purposes shall be compatible with the philosophy and educational objectives of ENMU-Roswell. It shall agree to submit to Student Services an annual organization application form. Any changes in the constitution of a student organization must be reviewed and approved by the Student Organizational Review Committee (an ad hoc committee formed to review student issues) before they become effective.

Student clubs and organizations are encouraged to participate in activities sponsored by Student Services.

The application form and handbook can be accessed via the ENMU-Roswell web site. Please submit forms at the Learning Resource Center building. For more information, contact (575)624-7065.

A current list of active student organizations is published on the University website.

ENMU-Roswell encourages students with interests not represented in this list to work with Student Engagement in establishing additional associations. For more information on ENMU-Roswell student organizations, you can call (575) 624-7065.

ORGANIZATIONAL FUNDRAISING

Student fundraising projects must be scheduled through the Club Sponsor/Advisor and then approved by the Assistant Vice President of Student Engagement, as well as the Vice President of Academic and Student Affairs.

The following conditions should be tentatively considered by the organization prior to seeking approval:

Projects must be scheduled one week prior to the activity and before any financial commitment is made. Provide the following information:

1. The type of activity;
 2. Purpose of activity;
 3. Location, date and time of activity;
 4. The number of fundraising activities by the requestor during the academic year;
- Approval by the Assistant Vice President of Student Engagement for instructional activities;
 - Approval by the organization's sponsor and/or advisor;
 - Approval by other areas involved - Food Services, Academics, Campus Security, etc.

Note: "Ticket Sales" relating to solicitations of donations will not be approved as fundraising projects. Projects of a service nature to the University or community are recommended. In all cases, fundraising projects must be legal and the type of event should reflect favorably upon the organization and the University.

Terms Students Should Know

TERMS STUDENTS SHOULD KNOW

The following pages contain definitions of common terminology used in this handbook and on campus. Knowing these terms is beneficial to students in understanding their responsibilities as a student.

A		
academic:	pertaining to University courses, faculty work, and organization.	
academic probation:	an academic status imposed due to low grades. ENMU-Roswell students are given one probationary semester during their student career.	
academic warning:	an academic status imposed due to low grades before a student has attempted 16 credit hours.	
academic year:	the annual session of courses. It is divided into three semesters: fall, spring, and summer, and extends from August through July	
accommodations:	adjustments or modifications to academic assignments or situations made to accommodate a student's documented disability	
accredited:	certified as fulfilling standards or requirements; courses recognized and accepted by other collegiate institutions.	
activities, extra-curricular:	activities that are part of a student's life generally considered to benefit students but which are not part of the curriculum.	
B		
branch college:	division of a college or university located away from the main campus, generally offering occupational and transfer programs.	

C		
catalog:	an official college publication detailing University policies.	
certificate:	a document indicating satisfactory fulfillment of the requirements of a particular program of study.	
Co-curricular:	student's purposeful participation in an assessable university-sponsored activity, that contributes to the achievement of the University' Institutional Learning Outcomes	
College Level Exam Program:	a method of gaining credit by examination. Also known as CLEP. Further information may be obtained at the Testing Center.	
course credit:	the number of semester hours given for a course. One credit hour is equivalent to one hour per week of work for a 16-week semester.	
course load:	the amount of credit hours taken by a student. The maximum for fall and spring semesters is 18 hours and for summer it is 12.	
curriculum:	a body of courses required for a degree or constituting a major field of study.	
D		
dean's honor list:	students enrolled for 12 or more credit hours who earn a semester GPA of 3.25 or higher are recognized on the dean's honor list.	
degree plan/map:	a guide to the courses students must take to complete their program of study. Following the plan ensures completion of all requirements.	
diversity:	embracing and celebrating our individual differences and commonalities as a necessary part of excellence.	
E		
elective:	any course that a student is allowed to select that is not required in the curriculum is referred to as an elective.	
Equity:	ensuring unrestricted opportunity and access to information, resources, and support for all.	

F		
faculty:	the personnel comprising the University teaching staff.	
fees:	charges for costs other than tuition. These can include student fees, technology fees, lab fees, testing fees, etc. Fees vary by course.	
financial aid:	the University department responsible for administering and supervising student scholarships, loans, grants, and work study programs.	
freshman:	a student with 29 or fewer credit hours at the beginning of the semester.	
full-time student:	a student enrolled in 12 or more credit hours in fall and spring semester or more than 6 credit hours in the summer semester.	
G		
grade point:	the numerical value assigned to each letter grade in the calculation of GPA. A=4 points, B=3 points, C=2 points, D=1 point, F=0 points.	
grade point average:	a grade average calculated by dividing the number of hours attempted into the amount of grade points received.	
H		
hold:	a restriction on the release of a student's records or registration due to an overdue balance, unpaid parking tickets, academic standings, etc.	
humanities:	cultural subjects such as art and theater.	
I		
ID card:	official campus-issued personal identification entitling access to student benefits.	
"I" (incomplete):	the "I" grade is given for passing work which could not be completed due to special circumstances. For the full incomplete policy, see the University catalog.	
Inclusion:	celebrating the inherent value, worth, and dignity of all people.	
M		
major:	the specific subject area to which a student devotes most of their college studies. Also known as a program of study.	
N		
non-credit course:	a course for which no college credit is given.	
non-resident student:	a student who is not a resident of New Mexico according to state law. Simply, a student whose permanent residence is in another state.	

P		
part-time student:	a student enrolled in fewer than 12 semester hours in the fall and spring or fewer than 6 in the summer.	
plagiarism:	to steal and pass off the ideas or words of another as one's own.	
prerequisite:	a registration requirement in a particular course that must be completed successfully prior to registration in a class or program.	
probation:	the status imposed upon a student because of low grades or improper conduct, usually defined by a specific time limit.	
R		
registration:	the official process of enrolling in specific courses each semester.	
required course:	a course which must be taken in order to fulfill program requirements.	
resident student:	a student whose permanent state of residence is New Mexico. Generally, a student who has lived in New Mexico for the past 12 months.	
S		
schedule:	a published announcement of course offerings for the semester.	
scholarship:	money awarded to students based on specific characteristics or achievements, including high academic performance or need.	
semester:	a 16-week course of study during the fall and spring terms; an 8-week course of study during the summer.	
social probation:	a status imposed for disciplinary reasons as a warning for violations of student conduct not related to academic performance.	
suspension:	an academic standing that requires the student to leave the University temporarily due to poor academic performance or improper conduct.	
T		
transcript:	a record of a student's course work and grades maintained by the Office of Admissions & Records.	
tuition:	a fixed amount charged to each student for academic instruction.	
U		
unit:	an instructional department within a college.	

V		
vice president:	a supervisory, administrative officer of the college community.	

Equal Education Opportunity Policy

Eastern New Mexico University-Roswell is an affirmative action and equal opportunity employer. The University does not discriminate on the basis of race, color, religion, national origin, sex (including pregnancy, gender identity, and sexual orientation), age, disability, genetic information, veteran status or any other protected status in its programs, activities or employment. Eastern New Mexico University-Roswell subscribes to Title IX of the Education Amendments of 1972 that prohibits discrimination on the basis of sex in any educational program or activity receiving federal funds.

Eastern New Mexico University-Roswell subscribes to Title IV of the Civil Rights Act of 1964 that prohibits discrimination based on race, color or national origin in any program or activity receiving federal funds. Grievance procedures for each employee group are outlined in the handbooks of the constituency. Persons seeking additional information about the University's nondiscrimination policy or the grievance procedures should contact the following University representatives below or refer to our ENMU-Roswell website at <https://www.roswell.enmu.edu/notice-of-nondiscrimination/>

Affirmative Action Officer:

Jessica Small

Internal Auditor/Affirmative Action Officer

ENMU

1500 S Ave K

Portales, NM 88130

Phone: 575.562-2218

Email: Jessica.small@enmu.edu

Title IX Coordinator

Rick Sommer

System Title IX Coordinator

ENMU-Roswell

PO Box 6000

Roswell, NM 88202

Phone 575.562.2235 / 575.624.7142

Email: titleix.coordinator@enmu.edu

Section 504 Coordinator:

Kim Childress

Disability Services Officer

ENMU-Roswell

P.O. Box 6000

Roswell, NM 88202

Phone: 575.624.7002

Email: kimberly.childress@enmu.edu

Student Conduct Policies & Disciplinary Actions

Student Conduct Policies & Disciplinary Actions

Academic Conduct

STANDARDS OF BEHAVIOR IN CLASS

In order to provide an environment conducive to learning, the student must feel safe to engage in a free exchange of ideas. Any behavior, action, or event that interferes with learning, in either an online or face-to-face environment will not be tolerated. Disruptive behavior includes, but is not limited to: inappropriate dress, verbal or physical abuse, or signs of being under the influence of a chemical substance. The instructor is the sole judge of what is appropriate in the class. Individuals affecting the learning or teaching process may be removed from the classroom for any length of time deemed appropriate to ensure a positive learning environment for all students. If the infraction is severe or continuing, an administrative withdrawal may be requested by the instructor to the Assistant Vice President of the instructional unit, and with approval from the Vice President for Academic and Student Affairs.

ACADEMIC DISHONESTY

The following acts, or any other acts of academic dishonesty, that compromise the integrity of the academic process and community are subject to disciplinary action. For more information, see Disciplinary Actions for Academic Dishonesty below.

Plagiarism

Plagiarism includes, but is not limited to, offering the work of another as one's own; offering the work of another without proper acknowledgement; and/or failing to give credit for quotations or essentially identical expressions of material taken from books, encyclopedias, magazines, reference works, term papers, reports, or other writings of another individual.

Cheating Behavior

Cheating behavior includes, but is not limited to:

1. Dishonesty of any kind on examinations, quizzes, written assignments and projects;

2. Unauthorized possession of examinations, quizzes or instructor records;
3. Use of unauthorized notes or information during an examination, quiz, or exercise;
4. Obtaining information during an examination or assignment from another individual and/or assisting others in cheating;
5. Alteration of grades on an examination, an assignment, or records of an instructor or the college;
6. Illegal entry or unauthorized presence in an office of the college or residence of an instructor, or unauthorized access to grade records or examination and assignment requirements; and
7. Any act of fraud or misrepresentation.

DISCIPLINARY ACTIONS FOR ACADEMIC DISHONESTY

It is the responsibility of instructors to determine what constitutes academic dishonesty and identify its occurrence. Although the following procedures represent potential penalties for academic dishonesty, instructors have the responsibility to enforce policies distinct to their classes, programs, and/or academic departments. Students should refer to individual course syllabi for instructors' policies regarding Academic Dishonesty.

Any student aiding another student in academic dishonesty will be potentially subject to the following actions. Students who help other students cheat, plagiarize, or perform other acts of academic dishonesty are as responsible as the students who take and use the information. Written records documenting academic dishonesty, provided by the instructor, will be added to the student's permanent file in the Office of Admissions & Records.

For an offense of academic dishonesty, one or all of the following actions may be taken:

1. The student will receive zero credit for the assignment(s).
2. The student, if enrolled in an online course not already requiring monitored testing, will be required to complete assessments in a proctored environment approved by the instructor. It is the student's responsibility to find an eligible proctor.
3. The student will sign, and thereby agrees to, a written statement listing the consequences for further acts of academic dishonesty either in the current course or any other courses taken at ENMU-Roswell*.

*If a student is involved in a second act of academic dishonesty, determined by review of the student's Admissions and Records file by the Vice President for Academic and Student Affairs, the case will be forwarded to the Academic Standards Committee. This body will review the prior and current acts of academic dishonesty and assign appropriate penalties; student appeals of the Academic Standards Committee's ruling should be directed to the Vice President for Academic and Student Affairs and also the Assistant Vice President of Student Affairs.

4. The student will be removed from the course in which the infraction occurred and will receive a semester grade of F. Note: Avoiding a grade of F through a withdrawal will not be allowed.
5. The student will be administratively withdrawn from all coursework for the remainder of the semester except the course in which the infraction occurred where a grade of F will be assigned*.

*The instructor reserves the right to have a student removed from his or her class; however, the power to remove a student from the University resides with the Vice President for Academic and Student Affairs and the Assistant Vice President of Student Affairs; therefore, a student must meet with these individuals if a faculty member requests that the student be suspended from the University.

APPEALING VIOLATIONS OF STUDENTS' RIGHTS

A violation of a student's rights may be academic or non-academic depending upon the situation and the circumstances. The process for appealing violations of students' rights are different and separate and an explanation of the process for each type of violation is provided in corresponding sections of this handbook. Examples of academic situations are listed below:

- Accusations of plagiarism or academic dishonesty
- Issues related to class attendance
- Problems with a course instructor or facilitator
- Disagreements regarding course grades
- Problems with a course syllabus or course content

If the matter is an academic problem which impacts grades and/or academic records, and before one year from posting of grade has elapsed, the following process should be followed (Please note the failure to comply with the order stated below may void the appeal process):

1. Student must first speak with the instructor of the course in question to attempt to resolve the issue.
2. Student meets with the Program Chair or the Lead Instructor if the problem remains unresolved.
3. Student then meets with the Assistant Vice President of the appropriate unit if the problem remains unresolved to the satisfaction of the student.
4. Student may submit a formal written complaint regarding the problem via the online complaint form. This form can be accessed within the Self-Service Banner system. The complaint will be forwarded to the appropriate individual(s) for review and resolution.

Student Conduct Policies & Disciplinary Actions

Non-Academic Conduct

STANDARDS OF BEHAVIOR

Student behavior is expected to adhere to the legal codes of the United States, the State of New Mexico, the City of Roswell and the regulations of Eastern New Mexico University-Roswell. Listed below are some examples of behavior that are unacceptable and not in keeping with the educational aims, purposes and philosophy of ENMU-Roswell and which subject students to disciplinary action:

- Forgery, alteration, destruction or misuse of University documents, records, ID cards, meal stickers or tickets, or other University property, including misrepresentation of identification or presentation of such by unauthorized persons.
- Obstruction, disruption or unauthorized interruption of teaching, research, administration, disciplinary procedures or other University activities, including its public service functions or other authorized activities on University premises.
- Physical or verbal abuse of any person on University-owned or controlled property or at University approved or supervised functions, or conduct that threatens or endangers the health or safety of any such person.
- Theft or damage to property of the University, of a member of the University community or of a campus visitor, including possession, sale or attempted sale of stolen property of the University, of a member of the University community, of a campus visitor, or to the civic community/citizens.
- Unauthorized use of, or entry into, University facilities or systems.

- Use, possession, distribution or being under the influence of narcotics or drugs, except as permitted by law while on University-owned or controlled property or at University-sponsored, approved or supervised activities. (Refer to Drug-Free Campus Policy and Information for more detail.)
- Disorderly conduct or lewd, indecent or obscene conduct or expressions on University-owned or controlled property or at a University-approved or supervised function.
- Possession of any weapons while on University-owned or controlled property or at University approved or supervised activities, such as, but not limited to, rifles, shotguns, ammunition, hand guns and air guns, including explosives such as firecrackers, etc.
- Failure to pay promptly all University bills, accounts and other University financial obligations when due.
- Gambling on University-owned or controlled property.
- Any act which interferes with or adversely affects the University's normal functioning or which injures or endangers the welfare of any member of the University community.
- Possession or use of alcoholic beverages on University-owned or controlled property.
- Gang related attire, including colored bandanas, will not be allowed on campus.
- Violation of properly constituted rules and regulations governing the use of motor vehicles on University-owned or controlled property.
- Failure to comply with directions of University officials acting in the performance of their duties.

DISCIPLINARY ACTIONS FOR VIOLATIONS OF NON-ACADEMIC RULES & REGULATIONS

In the event that a violation is found to have occurred, the Assistant Vice President of Student Affairs will determine disciplinary actions or sanctions appropriate to the offense. Disciplinary actions or sanctions may include, but are not necessarily limited to, admonition, warning, probation, suspension of rights and privileges, restitution, eviction from the University residence halls or suspension from the University. ENMU-Roswell handles allegations of academic dishonesty in accordance with the processes found in the previous section, Academic Conduct.

APPEALING VIOLATIONS OF STUDENTS' RIGHTS

A violation of a student's rights may be academic or non-academic depending upon the situation and the circumstances. The process for appealing violations of students' rights are different and separate and an explanation of the process for each type of violation is provided in corresponding sections of this handbook. Examples of non-academic situations are listed below:

Examples of non-academic problems:

- Failure to comply with campus behavior standards
- Failure to comply with the Drug-Free Campus Policy
- Failure to comply with the Smoke-Free Campus Policy
- Failure to comply with traffic, parking, or campus safety regulations
- Failure to comply with the campus AIDS/ Communicable Disease, Student Sexual Misconduct, Sexual Harassment, or Computer Use policies

A substantial violation of a student's rights may be appealed in accordance with the following procedure:

If the matter is a disciplinary problem:

1. The concerned student should request an individual conference with the staff/faculty member involved to clarify and remedy the specific violation.
2. If the matter is not resolved the student may request a conference with the appropriate supervisor.
3. If the matter is not resolved to the satisfaction of both parties, the student may submit a formal written complaint regarding the problem via the online complaint form. This form can be accessed within the Self-Service Banner system. The complaint will be forwarded to the appropriate individual(s) for review and resolution.

Title IX Policy and Resolution Procedures

“No person in the United States, shall, on the basis of sex, be excluded from the participation in, be denied the benefits of, or be subjected to discrimination under any education program or activity receiving federal financial assistance.” (20 U.S.C. § 1681 & 34 C.F.R. Part 106 (1972)).

The Eastern New Mexico University System (the System/System) affirms its commitment to promote the goals of fairness and equity in all aspects of the educational enterprise. The System prohibits any and all discrimination on the basis of sex. The System adheres to all federal and state civil rights laws prohibiting discrimination in public institutions of higher education. This policy and procedure specifically govern the System's sex-based discrimination policies and procedures. The System does not discriminate on the basis of sex in its educational programs, activities, employment, and admission decisions, and the University is required by Title IX and 34 C.F.R. Part 106 not to discriminate in such a manner.

When brought to the attention of the System, any sex-based discrimination will be appropriately addressed and remedied by the System according to the ENMU system [Policy 80-12 Title IX Policy](#), and the ENMU System [Resolution Process and Procedures Manual for Alleged Violation of the Title IX Policy](#). Links to these documents can be found at <https://www.roswell.enmu.edu/title-ix/>.

Jurisdiction: This policy applies to behaviors that take place in the United States, and on property owned, operated or controlled by the System; at System events, or off-campus as appropriate where such conduct has the purpose or effect of discriminating against any person on the basis of sex with respect to any education program or activity of the System. This also includes any building owned or controlled by any student organization officially recognized by the System.

The campus community includes prospective students, students, student organizations, faculty, administrators, staff, prospective employees, guests, and visitors who are currently participating in an education program or activity at the University. Non-members of the campus community who engage in the System's programs or on System property are not under the jurisdiction of this policy but can be subject to actions that limit their access and/or involvement with System programs, events or property as a result of their misconduct or violations of this policy. All vendors serving the System through third party contracts are subject to these policies and procedures.

ENMU System Title IX coordinator: Inquiries concerning the application of Title IX and 34 C.F.R. Part 106 may be referred to the ENMU System Title IX Coordinator or to the Assistant Secretary for the Office for Civil Rights of United States Department of Education.

ENMU System Title IX Coordinator

Rick Sommer
System Title IX Coordinator
ENMU Station 2
1500 S Ave K
Portales, NM 88130
575-562-2235
titleix.coordinator@enmu.edu
Roswell Office:
Instructional Technology Center 113-114
23 W Mathis
Roswell, NM
575-624-7142

For inquiries to the Assistant Secretary for the Office for Civil Rights of United States Department of Education:

U.S. Department of Education

Office for Civil Rights

400 Maryland Ave. SW

Washington, DC 20202-1100

Customer Service: 800-421-3481

Fax: 202-453-6012

TDD: 877-521-2172

E-mail: OCR@ed.gov

Web: <https://www.ed.gov/ocr>

Reporting an Incident: Report incidences of Sex-Based Discrimination using any of the following options. There is no time limit for filing a report of sex-based discrimination, however, if the respondent is no longer subject to ENMU-R's jurisdiction, the ability to investigate, respond and provide remedies may be more limited.

If you need emergency services, call the ENMU-Roswell Campus Security Office, or 911 immediately; then

Report directly to the Title IX Coordinator or the Deputy Title IX Coordinator;

1. Report to an Official with Authority – President, Vice President, Assistant Vice President, or Director of the University;

2. Report to any trusted, responsible member of the ENMU-R campus community who can refer you to one of the above campus representatives.
3. Report an incident through the link provided on the ENMU-R Title IX webpage at <https://www.roswell.enmu.edu/title-ix/>.

All incidences of actual, suspected or implied Sex-Based Discrimination must be reported to, and reviewed by the Title IX Coordinator, regardless of the role of the reporter or the respondent in the campus community (students, faculty, staff or third-party participants), and even if an incident was initially reported to another party. The University has actual knowledge of sexual harassment, or an allegation of such, when reported to the Title IX Coordinator, the Deputy Title IX Coordinator, or an Official with Authority. All ENMU System employees (students, faculty, staff, and administrators) are required to report actual or suspected Sex-Based Discrimination to appropriate officials immediately, unless the employee is acting in an official, licensed capacity as a counselor, health provider or member of the clergy. All other staff involved in the reporting, investigation or hearing processes of a Title IX complaint will maintain the confidentiality of parties involved to the extent possible, based on FERPA regulations, and the need to protect the campus community. All parties involved must understand that the university may not be able to honor confidentiality in all cases.

The ENMU System encourages the reporting of sex-based discrimination by reporting parties and witnesses. Sometimes, reporting parties or witnesses are hesitant to report to University officials or participate in resolution processes out of the fear of self-accusation of policy violations. It is in the best interest of the campus community for responsible parties to report to University officials, and that witnesses come forward to share what they know. To encourage reporting, the ENMU System pursues a policy that will protect the educational opportunities of parties who willingly participate in an investigation, but might otherwise be subject to sanctions for violations of policy because of their involvement in the activity.

Title IX Resolution Process:

The ENMU System will act on any formal or informal notice/complaint of violation of the Title IX policy that is received by the Title IX Coordinator or trained designee or any other Official with Authority (OWA) by applying the procedures as documented in the ENMU System Resolution Process and Procedures Manual for Alleged Violations of the Title IX Policy. This document can be found at:

https://my.enmu.edu/c/document_library/get_file?uuid=63b029c9-e85b-44ba-a736-11420e2945d6&groupId=2502172.

Retaliation. The ENMU System takes reports of sex-based discrimination very seriously. The University will not tolerate retaliation against those who make such reports or participate in the investigatory or adjudicatory process. Retaliation includes, but is not limited to, any adverse employment or educational action taken for making a report of sex-based discrimination, or otherwise participating under this Policy. The University considers any actual or threatened retaliation or any act of intimidation to prevent or otherwise obstruct the reporting of sex-based discrimination or the participation in the Title IX Process a separate violation of this Policy and may result in disciplinary sanctions. Any person who believes that they have been subject to retaliation should immediately report this concern to the Title IX Coordinator.

Subsequent Prevention. The ENMU System is committed to preventing the recurrence of any sex-based discrimination including without limitation, harassment, or other sexual misconduct. The ENMU System administration will document and take such steps as are deemed appropriate to facilitate change for the purpose of the correction of discriminatory effects on the reporting party and others, as appropriate, and for the ENMU system.

Training. The ENMU system administration highly recommends that each member of the campus community, as defined above, completes annual training as provided; and becomes familiar with the full language in the ENMU System [Policy 80-12 Title IX Policy](#), and the [Resolution Process and Procedures Manual for Alleged Violations of the Title IX Policy](#) for the safety and protection of all members of the campus community.

Academic Rules & Regulations

Academic Integrity

Students are responsible for achieving academic and course goals and objectives as prescribed by their instructors and for demonstrating attainment in an honest manner. Failure to do so may result in either grade changes and/or disciplinary action. Misrepresentation of knowledge can influence a course grade or determination of satisfactory fulfillment of an academic requirement. In addition, the following acts, or any other acts of academic dishonesty, compromise the integrity of the academic process and community and are subject to disciplinary action.

Attendance Policies

When students enroll in the University, it is assumed that necessary arrangements have been made to attend classes faithfully. Regular class attendance is important. Students are responsible for material presented at each class meeting. Students in vocational programs are expected to view class attendance in the same way they would view attendance in a job situation. Vocational instructors are expected to be able to speak to a students' job habits as exhibited by job skills just as readily as the technical skills obtained.

Academic Programs

As specified in the course syllabus, students are expected to attend all course sessions, complete all coursework, and arrange to make up work. When circumstances make attendance impossible, such absences should be reported to the instructor as soon as possible. The attendance policies for all programs will be included in the course syllabi.

State and Federal Regulations

Veteran Administration regulations require that all faculty track student attendance. Students who stop attending class without following the proper withdrawal process, and students who withdraw before the end of the semester, may be required to return a portion of their Veteran's benefits.

Withdrawal from a Course or the University

Students may withdraw online from a course and/or completely withdraw from the University between the last day to register (end of the Drop/Add period) and the Friday of Week 10 of the regular semester, or the date specified on the University calendar.

Students with registration holds on their accounts, i.e., special populations and students on academic probation or warning, will not have the ability to withdraw from a course online. In this case, the student will be required to initiate the withdrawal with an academic advisor. Upon obtaining the proper signatures and approval, the withdrawal will be forwarded to the Office of Admissions & Records for processing. A withdrawal will not be considered complete until the Office of Admissions & Records receives and processes it.

A grade of “W” will be posted for a course from which a student has officially withdrawn. Official withdrawals will count as attempted hours at the university, but will not count as a punitive grade in the calculation of the semester or overall GPA. Because a “W” grade counts in attempted hours for the term, and overall, it is very important to discuss plans to withdraw from a course with the Financial Aid Office staff, as a withdrawal from a course could affect future financial aid eligibility.

Refunds will be calculated for withdrawals according to the refund schedule/dates in the class schedule for the applicable semester.

Administrative Withdrawal

Administrative withdrawal is for non-academic reasons only, (i.e., nonattendance, accident, illness, behavior issues; failure to pass a drug screen or successfully meet the requirements of a background check; or failure to meet other requirements of prospective clinical sites).

Administrative withdrawal from a course may be initiated by an instructor or Program Director, and approved by the appropriate academic unit Dean. The instructor or Program Director must acknowledge and sign the withdrawal form and submit it to the Dean's office for approval. The Dean will then submit the approved withdrawal form to the Office of Admissions & Records for review and processing. Adequate documentation must be included with the withdrawal form as justification for the administrative withdrawal.

An administrative withdrawal from the University may also be authorized by the Assistant Vice President of Student Affairs, with appropriate documentation from any other administrative area on campus to support the withdrawal. A student forced by emergency circumstances to leave the University without officially withdrawing should notify the Office of the Assistant Vice President of Student Affairs (575-624- 7158).

Administrative withdrawals are effective immediately. An administrative hold will be placed on the student's record, which will require review prior to subsequent enrollment at the institution.

Challenge Examinations in Academic Programs

Regularly enrolled students at ENMU-Roswell have the option of challenging a course in their degree plan for a grade by challenge examination without class attendance. A challenge examination may take the form of tests, projects, writing assignments, and other measures of course competency. A student who is already enrolled in a course will not be eligible to challenge the course if the semester is in progress. A student who has already taken a course, and the course has been rolled to academic history may not challenge that course. The course must be repeated.

Note: Due to program guidelines, students may not challenge courses in certain career-technical/health programs; (i.e. programs that require clocked attendance hours, clinical, practicums, etc.)

To arrange a challenge examination for credit, the student must obtain and complete the following:

1. The Challenge Examination for Credit Request form from the Office of Admissions & Records confirming that the student has a cumulative GPA of 2.5; and has not already taken or is not currently enrolled in the class;
2. Agreement of the course instructor or faculty member to administer the examination or send the examination to the Testing Center to be proctored by one of the staff in that area;
3. Signatures on the form, including (1) student, (2) registrar (3) faculty member and (4) Dean of the educational area;
4. Proof of payment from the Business Office noted on the Request for Challenge Examination form. The fee to challenge a course is \$70.00 and is nonrefundable.

Once the student has obtained the appropriate signatures on the form and paid the nonrefundable fee, the form must be returned to the Office of Admissions & Records. Once the form is processed, a copy will be sent to the faculty member who has approved the challenge request, who will then make the arrangements for the challenge examination with the student.

After taking the examination, if the student receives a grade of C or higher, the course will appear on the transcript with the grade that the student has earned and be counted in the student's grade point average for that semester. If the student receives a grade lower than a C, no entry will be made on the transcript, and the student will have the option of registering for the course at the current tuition rate.

Challenge Examination for Advanced Placement

Regularly enrolled students at ENMU-Roswell are encouraged to take challenge examinations for advancement in foreign language courses. The student must arrange with the instructor to take the challenge examination prior to the regular semester, and the academic program stipulations apply.

Non-Academic Rules & Regulations

UNIVERSITY STANDARDS

Students at ENMU-Roswell are assumed to have a serious purpose and sincere interest in their social and intellectual development.

They are expected to cope with problems with intelligence, reason and consideration for the rights of others, and to utilize mature and peaceable means to support changes they desire. Just as students appreciate their own rights and freedom, they are expected to respect the rights and freedom of others.

Students may be asked to present identification to properly identified University personnel upon request while these persons are in the performance of their duties. If they refuse or are unable to do so, they shall be treated as non-students until they can be proven to be students.

DRUG-FREE CAMPUS POLICY & INFORMATION

ENMU-Roswell is a drug-free campus. Drug and alcohol abuse on campus poses a serious threat to the health and welfare of faculty, staff and students; impairs work and academic performance; jeopardizes the safety and well-being of other students and members of the general public; and conflicts with the responsibility of ENMU-Roswell to foster a healthy atmosphere for the pursuit of education and service.

The unlawful manufacture, distribution, dispensation, possession, or use of a controlled substance is prohibited on the premises of ENMU-Roswell, including, but not limited to its campus grounds, facilities, vehicles, or any activity held on campus premises. As a condition of enrollment, any student of ENMU-Roswell shall abide by the terms of the Drug-Free Campus Policy.

Legal Sanctions

Any legal sanctions will be in accordance with applicable state laws and local ordinances. Students and employees engaged in unlawful possession, distribution, or use of controlled substances may also be subject to expulsion or termination of employment and referral for prosecution for violations of the standards of conduct.

Drug Free Schools Act of 1990

ENMU-Roswell, in compliance with the Drug Free Schools Act of 1990, has implemented a program to deter illicit possession, use, or distribution of controlled substances. ENMU-Roswell is committed to drug and alcohol education for students and staff and takes an active approach toward the health and safety of all members of the University community.

ENMU-Roswell recognizes the institution's responsibility, but also holds the student and employee responsible for their own decisions/actions.

State and Federal Law

The ENMU-Roswell policy is in keeping with the education mission of the institution and applicable state laws governing controlled substances. The policy applies to the illegal possession, distribution and abuse of alcohol as defined in New Mexico statutes by both students and employees. Federal regulations prohibit possession and distribution of alcohol and illegal drugs and provide for penalties of imprisonment and fines. Specific language of the regulations can be obtained from the Office of the Assistant Vice President of Student Affairs.

Education and Support

Eastern New Mexico University-Roswell's Division of Student Affairs offers confidential assistance to students for drug and/or alcohol prevention. These services include short-term counseling, problem assessment and referrals to outside agencies which include outpatient and self-help groups.

College Regulations

No alcoholic beverages are allowed on campus (i.e., public buildings, lounges, patios, foyers, arenas, parks, parking lots and other open spaces on campus). Violators of state statutes and/or university regulations governing the possession and/ or consumption of alcohol or controlled substances shall be subject to sanctions as set forth by ENMU-Roswell policy. This is in addition to the regulations and/or penalties described in the New Mexico state statutes. Residential students are individually responsible for maintaining an atmosphere and community in the residential areas that is in concert with the academic mission of the University. Drunken and/or disorderly behavior will not be tolerated.

ENMU-Roswell's Drug-Free School policy requires the Division of Student Affairs to provide each student with a copy of the policy. The program also requires each student, as a condition of enrollment, to abide by ENMU-Roswell's Drug and Alcohol Policies. Those students who receive federal or state money under Financial Aid benefits must sign a certification of awareness of the University's Drug-Free School policy and program.

SMOKE-FREE CAMPUS

ENMU-Roswell is a tobacco-free institution; therefore, the use of any form of tobacco is prohibited in ENMU-Roswell buildings and vehicles. Violations by students are to be handled according to the University's policy on discipline.

PROCEDURE FOR REPORTING INCIDENTS

Reports of misconduct or alleged misconduct can be made to any University personnel. Individuals receiving such reports shall keep them confidential and immediately transmit them to Campus Security after ensuring that the affected individual has apparent health and counseling needs met.

TRAFFIC, PARKING & SAFETY REGULATIONS

All vehicles parked on ENMU-Roswell property and its adjoining streets are required to display a current parking sticker. Parking stickers can be obtained from the Campus Security office during regular business hours. Students requesting a parking sticker must have a current student ID card and a copy of their vehicle registration.

In addition, all students are required to carry their student ID card while present on campus or at University-sponsored events. Students unable to produce a student ID card may be asked to leave the premises. Student ID cards may be obtained in the Campus Security office during regular business hours. Students requesting a student ID card will be required to provide their current course schedule and documentation that financial payment arrangements have been made with the Business Office.

The following brief summary of traffic, parking, and safety regulations has been adopted for the benefit of all parties concerned.

For detailed information, reference is made in the Policies and Procedures Manual of Eastern New Mexico University-Roswell.

ENMU-Roswell campus security officers have the authority and duty to enforce all applicable traffic laws of the University and the State.

All students are reminded that while on campus they are subject to the New Mexico Motor Vehicle Code and the University traffic regulations. The University utilizes video cameras. If you are involved in a vehicle accident on university property, do not move the vehicle. Call Campus Security at 624-7180 immediately.

ENMU-Roswell assumes no responsibility for damage to motor vehicles or any loss while they are operated or parked on campus. Questions about these regulations need to be referred to the Chief of Security, ENMU-Roswell.

Motor vehicles shall not be left unattended overnight in University parking lots. Any person wishing to leave their motor vehicle overnight must first contact the ENMU-Roswell Campus Security Department and obtain a special overnight parking permit. Any vehicle left unattended without a special permit is subject to being towed at the motor vehicle owner's expense after 72 hours.

The ENMU-Roswell Campus Security Department provides security and law enforcement for the college. The college employs security officers who are responsible for the college's security. The security officer may be contacted through the switchboard, or by calling (575) 624-7180. Preventing crime is a shared responsibility between the college and its campus members.

Please promptly report crime or suspicious activities that occur on campus to a security officer at (575) 624-7180. For emergencies, first call 9-911 followed by notifying the Campus Security at (575) 624-7180.

COMPUTER USE POLICY

The Computer Services Department and other ENMU-Roswell units provide computer services to a large number of faculty, staff and students, as well as other individuals and groups that represent constituencies that are related to the University.

The University seeks to make access to basic computing available to all students, faculty, staff and campus affiliates who agree to University policies and who use equipment, facilities, and systems responsibly.

All computer users have the responsibility to use the ENMU-Roswell computer systems in an effective, efficient, ethical and lawful manner.

ENMU-Roswell's policy for use of its computing facilities is based on Title 18 of the United States code and on the United States Copyright Law and the laws of the State of New Mexico: Chapter 30, article 45, Computer Crimes.

The University has various specific rules, regulations, and procedures, which govern the use of computing equipment and facilities that are posted in the labs. Users shall cooperate with the operators, consultants and supervisors.

In accordance with established University practices, violations may result in disciplinary action, which could lead to expulsion, and/or legal action.

ENMU-Roswell reserves the right to limit a computer user's session if there are insufficient resources, or if the user is determined by appropriate authorities to be acting in an irresponsible or unlawful manner.

Students are encouraged to utilize Computer Services and other ENMU-Roswell consulting services; however, obtaining assistance in completing computer related academic assignments, when forbidden by an instructor, is prohibited.

Financial Policies

PAYMENT POLICY

Tuition and fees are payable at the time of registration unless prior arrangements have been made. ENMU -Roswell has a Deferred Tuition Payment Policy. Ask for details at the Business Office. Students are not officially enrolled until their registration receipts are validated by the Business Office. Tuition and fees are subject to change without notice by the Board of Regents of ENMU.

SEMESTER REFUND SCHEDULE

The refund schedule is based on the first day of the semester, not on the initial class meeting.

1. Refund of 100% through day 5 of class
2. Refund of 90% through day 10 of class
3. Refund of 50% through day 15 of class
4. Refund of 25% through day 20 of class

Specific dates will be published each semester in the Class Schedule.

Student Complaints

STUDENT COMPLAINTS DEFINED

Complaints are written expression of dissatisfaction or formal allegations against the university, its units, its employees (including faculty and staff), and its students.

A student complaint is any concern with a person, policy, or service for which a student requests clarification, investigation, and resolution.

Informal verbal complaints are resolved at the decision-making level that is closest to the concern expressed, or with the immediate supervisor in the unit. Such complaints are not tracked unless required by specific policy of law.

Formal, written complaints contain information that identifies the student and describes the concern. This type of complaint and its resolution are tracked.

Some processes, such as Grade Review, Financial Aid Appeals, and other formal processes, have their own policies and are not included under the category of formal, written complaints.

However, a complaint may be submitted in the event that a student believes that a given policy or process has not been followed.

Eastern New Mexico University – Roswell is committed to providing a transparent and effective mechanism for communicating and resolving student complaints, in accordance with university policy [70.1], the U.S. Department of Education, and the Higher Learning Commission of the North Central Association.

Feedback about student concerns is a valid source of information that is used to help the University improve the quality of its services.

Types of Complaints excluded from this reporting procedure: Student Complaints concerning sexual harassment and sexual misconduct are excluded from this Student complaint reporting procedure. Instead, student complaints concerning sexual harassment and sexual misconduct must be reported to the Title IX officer.

SUBMITTING A COMPLAINT

Problems can be solved in two ways:

- Direct, informal discussion
- Using the formal student complaint form

Start by attempting to resolve a problem where it began. We always encourage you to start by trying to solve the problem yourself by speaking directly with the person who has the ability to address the problem.

If you do not feel comfortable talking to that specific person, you could take your concerns to their immediate supervisor or request that they be present at your meeting with the party involved.

While you may be tempted to "start at the top," it is almost always more effective to attempt to resolve the matter first with the person concerned through quick, direct, informal communication.

This also preserves your right to use the appeal process if you are not satisfied with the initial decision.

If your attempt to resolve a matter directly is unsuccessful and you still wish to make a complaint, the outcome of your initial conversation(s) should be included when you use the student complaint form.

Some problems, particularly if they arise concerning matters that have specific appeals procedures of their own, will not be brought into this complaints system unless your concern is about the institution's failure to follow the outlined process.

Check appropriate handbooks, catalogs, and published policies to determine if there is a specific policy or process for resolving this type of concern.

HOW TO SUBMIT A COMPLAINT

The student complain form is an electronic form in the CosmoLink system. You can access the form by logging into the CosmoLink and navigating to "Student Resources". Within "Student Resources", there is a link to the Student Complaint Form.

Please verify your contact information, to ensure you can be contacted for more information about your complaint.

Please provide as much information about the situation as possible to ensure all the details are included in the investigation and resolution.

WHAT HAPPENS WHEN YOU SUBMIT A COMPLAINT

When you fill out a student complaint form, it will NOT be anonymous. Therefore, identifying information will be included, but will be protected from improper disclosure as outlined by the Family Educational Rights and Privacy Act (FERPA).

Specific information will be used as necessary to assist in resolving the problem. Receipt of your electronic complaint will be acknowledged, and your concern will be forwarded to the appropriate office for review.

You may be contacted for more details as part of the resolution process. If the issue is not complex, it will be resolved as quickly as possible, but some concerns may require further investigation. The final authority for dealing on a solution is the Vice President for the area in question.

YOUR SAFETY

If anything related to your concern causes you to feel worried about your safety, you should immediately contact Campus Security at 575-624-7180 or the local police station.

WHAT IF I CHANGE MY MIND?

You can withdraw your complaint at any time by replying to any of the emails you have received from us.

Your complaint will be considered withdrawn and no further action will be taken.

WHAT CAN I DO IF I AM STILL NOT SATISFIED?

If, after exhausting all available institutional processes, a student's complaint remains unresolved, the following link contains contact information for higher education authorities:

<https://www.ed.gov/contact-us/state-contacts/nm>

The New Mexico Higher Education Department (NMHED) also has a complaint process students may follow after all University appeals have been completed.

<https://hed.nm.gov/students-parents/student-complaints>