

**Listen and Learn Response Categories - Fall 2018
(campus wide meetings 09.26.18 & 10.11.2018)**

- Focus on student success (i.e., meet student needs)
 - o Increase student opportunities
 - o Increase student involvement in campus activities
 - o Increase recruiting efforts
 - o Improve advising contact with students
 - o More faculty-staff interaction regarding programs needs when recruiting and advising students

- Review academic programs to ensure they meet student and community needs
 - o Review class sizes, both enrollment caps and maximum number of students per class
 - o Review classes being offered and the way/time they are offered (i.e., online, face to face, evenings)
 - o Review effectiveness of remedial courses
 - o Continue to offer excellent instruction
 - o Embrace the programs we have

- Increase cooperation across campus
 - o Provide support and opportunities for people to work together
 - o Seek input from everyone during planning processes
 - o Treat everyone fairly
 - o Do not share confidential information
 - o Improve professionalism across campus
 - o Increase appreciation for all employees

- Improve campus safety and security

- Meet the needs of people with diverse backgrounds

- Involve the campus in decision making (i.e., shared governance)

- Empower people to make decisions (i.e., stop “micromanaging process and overriding all decisions”)

- Improve campus climate and morale (i.e., increase campus functions)

- Increase marketing efforts

- Continue community outreach and involvement (i.e., increase community input, continue “growing with the community”)

- Encourage visibility and interactions on campus (i.e., stop “hiding in offices”)

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- Review pay structures and increase pay for employees
- Upgrade campus facilities
- Review and improve campus services
 - o Residential halls
 - o Food service
- Increase campus wide training and professional development
- Improve communication (i.e., reduce rumors, secrets, and blaming others)
- Continue assessment and evaluation processes (i.e., future climate surveys)
- Review and improve policies
- Continue cooperation with Portales (i.e., function as a branch community college of ENMU)